

Media Statement

24 October 2025



**Please attribute the following statement to Greater Dandenong City Council
Chief Financial Officer, Michelle Hansen:**

We have heard reports of residents receiving SMS reminders to pay rates, when they have already paid. We are concerned this could be a scam. We encourage anyone receiving SMS reminders about payments to check back with the official app, website or invoice from the relevant authority and make sure they pay through official channels. Be very cautious about clicking links in SMS or emails.

ENDS
