

Media Response

31 October 2025



Please attribute the following response to Greater Dandenong City Council Chief Customer and Information Officer, Yuri Guzman:

On Monday evening, we livestreamed our Council meeting as usual. One of our councillors was attending remotely, which meant we were also running the meeting using Microsoft Teams.

Unfortunately, during the meeting one of our IT officers who was facilitating the meeting received some Teams messages, which then appeared as pop-up alerts in the livestream. One of the messages contained private contact details for a resident.

In order to protect the resident's private information, we took the livestream down as soon as the meeting was over. This meant that anyone watching on delay would have experienced a sudden 'blackout.' We cleaned up the recording of the meeting to remove any Teams messages and we have since published the full recording of the meeting. There was no edit to the audio or the video of the meeting.

ENDS

Media Enquiry

31 October 2025

From Dandenong Journal

Just wanted to follow up on what appeared to be some technical issue with last night's broadcast.

Sahar watched on YouTube, rather than a browser, and had no issues watching the entire meeting. But it appears the meeting is no longer available on the council's YouTube channel.

I watched on the council's website on about a 20-minute delay and it shut down during councillor reports with the 'Video Unavailable: This video is private' message.

1. What was the cause of the issue?
2. Will the entire video be re-posted on the council website and social media?